



NET BANGLA LIMITED

BUSINESS PROFILE

We enable our clients to address challenges and enhance their businesses by providing top-notch services and solutions tailored to their needs.

Proud Member of



Address of Office:

Level # 02 & 03, House # 07
Road # 11, Block # L, Sector # 03
Aftabnagar, Dhaka -1212

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Name of the Company

Corporate Set-up

Address of Office

Registered Office

Name of Bankers

Register

Date of Incorporation

Membership

Membership

Registration Certificate

Contact Person

E-Mail

Web/URL

NET BANGLA LIMITED

Private Limited Company

Level # 02 & 03, House # 07, Road # 11,
Block # L, Sector # 03,
Aftabnagar, Dhaka -1212

Plot # 31, Road # 17, Level # 08,
Park Plaza, Banani C/A, Dhaka-1213

NRB Global Bank PLC
Branch: Banani, Dhaka

BRAC Bank Limited PLC
Branch: Uttara, Dhaka

Trust Bank Limited
Branch : Corporate Branch, Uttara, Dhaka

Registered under the
Joint Stock Company

28TH Day of May 2014

General Member of Bangladesh
Association of Software and
Information Services (BASIS)
Membership ID: A-405

Member of Bangladesh
Association of Contact Center and
Outsourcing (BACCO)
Membership ID: 2018.0062.1000.0062

Registration Certificate of
Call Center (CC/BPO)
Bangladesh Telecommunication Regulatory
Commission (BTRC)

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www.netbanglaltd.com



OVERVIEW

Net Bangla Limited is a leading ITES, IoT, Call Center, BPO, Electronic Safety & Security Solution Provider & System Integrator located in Dhaka, Bangladesh. Net Bangla has been always keen to develop and deliver excellent business solutions, aiming to increase end-use revenue, enhance satisfaction, and provide a real competitive edge for its customers.

Net Bangla Limited's turnkey solutions deliver ITES, IoT, Call Center, BPO, electronic Safety & Security Solution provider & System Integrator to diverse business fields and industry sectors including Government, Education, Healthcare, Pharmaceuticals, Textiles, Bank, FMCG, Travel & Leisure, e-commerce, Utilities, Military & Defense, Oil & Gas. Net Bangla Limited is your partner for success. We help you boost your productivity and succeed in an increasingly challenging business world by successfully integrating the latest technology products and solutions that deliver today's mission critical services and solutions.



VISION

To be a successful local information technology based company trusted by its customers for service excellence, caring for its employees and collaborating with our customers to deliver innovative and value driven ICT, IoT, BPO, Safety & Security products and services.



MISSION

- To provide innovative, world class, independent and value added ITES, Call, Center, BPO, Safety & Security Provider & System Integrator through consulting and integration services that enable clients to improve performance and fulfill their Business needs.
- Net Bangla Limited will ensure wide range of solutions and services that fulfill the various needs of business corporations and telecom operators.
- To make your life easier and more secure by helping information technology based tools.



From the very beginning of the journey Net Bangla Ltd. always has maintained its projects very successfully. Our first priority is to build a good and long time relationship with our clients through good and quality work.

CEO's MESSAGE



Engr. Md. Mamunur Rahman
CEO
Net Bangla Limited

Net Bangla Limited is one of the leading Business Process Outsourcing (BPO) and IT System Integrator (SI) situated at Bangladesh. Net Bangla Limited has always believed in the ultimate ability of Services – when we apply innovation to real-life problems, we drive growth, for both business and civilization.

BPO is an emerging and powerful approach that valued business leaders can practice to introduce a widespread variety of strategic and planned aims at a less cost. BPO enables an organization to focus more of its resources on operations that distinguish it in the marketplace. Higher quality and better performance.

All agents are highly proficient in English. They are fluent in their speaking, excellent writing, reading, and listening comprehension skills. We are authorized for BPO & CALL Center Services by Bangladesh Telecommunication Regulatory Commission (BTRC), Bangladesh Government and Bangladesh Association of Call Center & Outsourcing (BACCO). Quality assurance is ensured by monitoring and evaluating our team based on the Key Performance Indicators (KPIs). As a vendor, we have international work experiences in the countries of USA, Canada, UK, Australia, Spain, Vietnam, Hong Kong, India and Sri Lanka.

As a Systems Integrator (SI), Net Bangla Limited has also been providing IT Infrastructure, Enterprise Networking and Wi-Fi Systems, Datacenter Infrastructure setup, HD and IP CCTV Video surveillance, Central Video Management System (VMS), Video Alarm Monitoring Solution, Fire Protection and Detection services, PA Systems services to companies like yours for more than 08 years.

Net Bangla limited delivers services to diverse business verticals including Government, NGO, Finance, Telecom, Education, Healthcare, Pharmaceuticals, FMCG, Tourism, ecommerce, Law Enforcement and many more verticals. We thrive to be our partners towards sustainable success through quality.

We ensure productivity hence growth of your business in an increasingly challenging environment by successfully integrating cutting-edge technology that delivers robust growth to reach the vision of your business.

I believe that you have business process which you could outsource to us with a win-win situation. Please feel free to contact us if you are interested in our BPO and ITeS services.

We do look forward to working with you soon.

OUR SERVICES



IT & SECURITY SERVICES

Net Bangla Limited provides services across major information technology segments. Our core services and sound knowledge of the domain we serve pooled with our diversely talented technical professionals focus on your organization's strategic business areas. Our team of IT professionals reviews our clients' IT issues to address root causes and minimize imminent problems. We proactively manage IT to ensure a smooth IT operation.

- **Structured Cabling and Optical Fiber**

With more and more new data centers popping up every day, structured cabling design and installation have become increasingly more important. With increased data rates and larger cable counts, the debate on the pros and cons of fiber optic cable and copper cable in the industry has become more pronounced. While copper is less expensive, easier to install and more readily available, fiber can carry a lot more data with speeds much faster than copper.

● Cyber Security Services & IT Consultancy

We help clients have security assurance with our appropriate and cost-effective security controls to protect their company information and assets against all security threats. Business Security Risk Assessment is a part of a sound security system. Every company needs to understand different types and levels of security risks, if not, then Australian Security and Protection is what you need on your business. Security risks may vary on forms from low risk to high risk or from internal or external forces and failure to recognize and manage them could cause you serious security problems.

- Consultancy, Audits, Design, Estimates
- Single point of contact
- Core Design Team
- Specialist consultants
- Pre/ Post-Sales Support
- Customized solutions
- Risk Assessment and Security Audits
- Business Security Design
- Security Project Management
- IT Managed Services

● Datacenter Infrastructure Development

For serious data center operators, Net Bangla has developed a complete end to end solution approach for both your copper and fiber cabling and connectivity needs. Net Bangla's products are high density and a pre-terminated product set designed for easy installation and novel cable management features that accessibility a breeze cost-effective way.

● IP PABX and PA Systems

An IP PBX is a complete telephony system that provides telephone calls over IP data networks. All conversations are sent as data packets over the network. This way, the IP PBX switches local calls over the data network inside the enterprise and allows all users to share the same external phone lines. We offer complete integration of IP PBX. The VoIP PBX system permits you to communicate with your branch offices all around the globe with the support of a unified platform, all the while also enabling people to reach you on your extension without really knowing where you are located. Using the IP-PBX, you could be easily reached on your extension even when you are at another branch. PA systems with a larger number of speakers are widely used in institutional and commercial buildings, to read announcements or declare states of emergency. Intercom systems, which are often used in schools, also have microphones in each room so that the occupants can reply to the central office. Sound reinforcement systems and PA systems may use some similar components, but with differing application.

● RENEWABLE SOLAR ENERGY

OVERVIEW

Net Bangla Limited, a Dhaka based company, with the vision of having a carbon free environment and to provide electricity at every doorstep we have established our solar wing. We are authorized distributor and dealer of China's top most solar panel and inverter manufacturing brands named **Zhongjian Hongtai Communication Engineering Co., Ltd.** Having experiences of installing solar projects with the most innovative and latest technology, our team handles each and every installation step very carefully for the durability of the solar plant.

We provide unique Solutions and Techniques to ensure the successful delivery of renewable and sustainable energy projects promptly. Deliver a value for our clients with creative, experienced and highly skilled Engineering team in the design ,installation, operation and maintenance of high quality sustainable Energy Solution. Produce Solar Photovoltaic power plant in various application such as Residential, Industrial, Commercial and Agriculture. We offer tailored solution according to the client best interest and needs. Our Projects are professionally crafted, efficiently designed, effectively installed & monitored.

As a pioneer, Net Bangla Limited's initiative to introduce integrated solar roof panel, also known as in-roof or built-in solar panels, are designed to be installed as part of your home's roof rather than being mounted on top of existing roofing materials. **Huachuang Guojing (Hebei) New Energy Co., Ltd.** China is a strategic working partner of Net Bangla Limited, collaborating to deliver state-of-the-art integrated solar roof solutions in Bangladesh. They replace a section of roofing material, allowing for a seamless aesthetic integration with the roof. Integrated solar panels provide an alternative to traditional solar panels, as they are embedded within the structure of the roof. Being a competitive Solar EPC company in Bangladesh, we extend our support exclusively in Consulting, Engineering, Contracting and Commissioning Services in turnkey basis



OUR TARGET SECTORS ARE

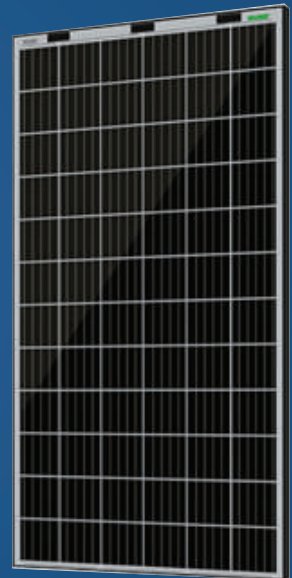
Residential Buildings and Complexes. Commercial Buildings and Complexes. Small and big scale Factories Cold Storage Farming and Agriculture. Electric three wheeled Passenger Vehicles. Solar Street Lighting

● OUR AREAS OF EXPERTISE

Engineering Project Management
Erection & Commissioning
Supply of Materials
Operation & Maintenance Monitoring System

● TECHNOLOGY

Engineering Project Management
Erection & Commissioning
Supply of Materials
Operation & Maintenance Monitoring System



● TECHNOLOGY

Our dedicated team will visit your place and give you basic guidance and assess your home to give best possible customized solution as per your need.

SAFETY & SECURITY

Net Bangla Limited is a leading Safety & Security Solution provider in Bangladesh. Net Bangla Limited is an electronic safety and security system solutions provider of IP (Internet Protocol) and HD CCTV camera, video analytics, video surveillance, video archiving, remote video monitoring system, fingerprint biometrics access control, digital identifications, intruder alarms, luggage/parcel inspection, under vehicle inspection and surveillance, walk through metal detector, handheld metal detector, panic button, security fencing systems to protect your valuable human resources, safeguard business assets, reduce liability, eliminate risk and enhance safety.

● Video Surveillance Systems

Video surveillance technology is an essential part of management and security control. New advancements in security camera and Digital/Network Video Recording have made CCTV camera and video surveillance one of the most valuable security and loss-prevention solutions available. CCTV security systems are reliable, efficient and simple to use. At Net Bangla Limited we bring you latest Integrated Technology in Surveillance system; one can easily integrate analogue cameras and digital IP cameras. Also, CCTV can easily be integrated with other systems like, fire, Intrusion, Access to offer you centralized command control systems.

At Net Bangla Limited on your front whole new world of digital technology awaits for you.

- HD Mega Pixel CCTV Camera
- IP Cameras Mega Pixel series CCTV Cameras
- Digital & Network Video Recorders (Standalone, Networkable, Multi-location), CMS,
- Centralized Command Control Center
- Video Switchers, Walls, Monitors, Matrix, NVT, Balloons,
- Face Recognition Intelligent Cameras, License Plate Recognition,
- Smoke Detector Cameras, Thermal Cameras.

● Video Content Analytics (VCA)

Video analytics software was created to help review the growing hours of surveillance video that a security guard or system manager may never have time to watch - your video surveillance system is only as useful as the incidents you can actually capture and watch, and video analytics will help you find them.

Using video analytics makes your surveillance system more efficient, reduces the workload on security and management staff, and helps you capture the full value of security video by making your IP camera system more intelligent in its work.

● **Command & Control System**

Our command & control system enables users to monitor and control security threats effectively while responding to a disaster. The system connects and manages various technologies, such as video surveillance, perimeter intrusion detection, access control, video and audio analytics. It enables real-time monitoring through data acquisition and control by appropriate actions. By examining collected data, the system recognizes areas of concern with appropriate details. In most cases, the system is also intelligent to deliver notifications like alerts/alarms, enabling a faster, more consistent and more precise response to incidents. Through this intelligence system like this, decision makers can handle threats successfully and competently.

● **Perimeter Protection Systems**

Perimeter protection systems managed by central command & control is an important critical security concern for many industries today. Whether protecting critical infrastructure or commercial assets from theft, attack or sabotage, a robust perimeter security solution is a necessary first layer of defense. For industries looking to reduce their vulnerabilities, prevent loss of revenue and comply with government regulations, knowledge of the latest products, applications and emerging technologies is crucial. Net Bangla Limited helps customers select the best products and services for their unique applications, businesses can better meet their perimeter security needs.

Physical perimeter security can be defined as systems and technologies that protect people and assets within a facility and its grounds by blocking unauthorized physical intrusions across the perimeter. Achieving effective perimeter security requires the creation of layers to defend and deter potential attackers.

● **Access Control**

Net Bangla offers you standard Access Control solutions to keep the unwanted away. From a single door to thousands of doors connected in network, from standalone system to real web-based multiplication, multi-site controllers, driven by powerful, flexible and easy to use software, the system provides an ideal, modular and expandable solution for commercial and institutional needs. Net Bangla Limited has got range of products for your perimeter protection whether it is protection from animals or human intrusions into your property, whether it is power fence around your perimeter or optical beam barrier on your perimeter walls or for that multidirectional synchronized beam sensor for enclosed area.

- PIN (Code), Card, Biometric (Finger, Thumb, Iris, Face) based Access Control System
- Standalone Access Control Systems
- Network Access Control System/IP Based Access Control system
- Single or Multi-location
- Integrated Access Control Systems
- Automated gates Access Control systems
- Smart card-based access control systems

● **Maintenance Contract AMC/SLA**

Our relationship with the clients does not end with the handing over of the projects, as we believe in After Sales Service. This is the most crucial and vital function to ensure that our installations at various customer locations remain free from all technical defects thus optimizing the overall performance of the system. On time and every time, at good value to customers and profitability to the company-Your satisfaction is our guarantee.

BPO & CONTACT CENTER SERVICES

● **BPO (Business Process Outsourcing)**

BPO is not just about “outsourcing”. Rather, it is an ongoing process that has covered miles today, including everything that may mean good for your business starting right from diving into new business, sustaining your present business and eventually maintaining the overall growth as well. Your valuable time is for thinking about the core business activities to achieve the growth. Be it taking best care of your potential customers, management of all your important data, or trouble shooting technical problems or administration issues, BPO brings you solutions and opportunities in all forms. Net Bangla Limited BPO is composed of sub-sectors, namely, including BPO, knowledge based BPO i.e., Accounting BPO, Property Preservation and Back Offices supports, Contact Centers, Software Development, Data Analysis, Digital Marketing are our key service areas.

● **Finance & Accounting (F&A) BPO**

Finance & Accounting BPO services enable your business to enhance its functioning and financial agility as well as possible cost-cutting opportunities by optimizing key processes.

- Financial Statement Preparation: Review and Compilation
- Income Tax Preparation and Compliance
- PF Accounts Preparation
- Monthly, Quarterly and Annual Financial Reporting Statement
- Business Management
- Accounting Assistance
- Payroll and Sales Tax
- Bookkeeping
- General Ledger Review
- Financial Assessment Repots
- Business Start-Up Consulting
- Budgeting and Forecasting

● Contact Center

Net Bangla Limited offers a state-of-the-art domestics and international business contact center services with most up-to-date technology and skilled personnel which ensure services value excellence and cost-effective solution to meet client requirements. Net Bangla Limited has the right expertise to successfully run inbound and outbound Call Center services for vertical industries to improve new customer acquisition, retention and support satisfaction. We provide online customer service are the process of answering customer questions digitally using tools and more that Customers can get more immediate; in-the-moment help. Support teams can manage more requests in less time.

- Contact Center Services: Inbound & Outbound
- Tele-sales/Lead Generation
- Customer Service/Technical Support - Online & offline.
- Chat Support including Chatbot
- Virtual Assistant & CRM

● Contact Center Software

A robust IT based cloud Contact center solution- Multi Service Cloud Communication Service provider for all sizes with customer experiences. We provide the best customer experience with AI blended Omni-channels (voice, web chat, SMS, email service and social media). Maintaining all customer interactions with Contact Center platform.

We provide online customer service are the process of answering customer questions digitally using tools and more that Customers can get more immediate; in-the-moment help. Support teams can manage more requests in less time.

● IT Outsourcing

For businesses large and small, outsourcing IT processes is vital to continuing robust steadiness and development. There are many diverse areas in which a business may pursue to outsource essentials of its IT infrastructure, from support provision, infrastructure development, storage, software development to the everyday management of IT systems and hardware. IT outsourcing is a way for businesses to stabilize and measure their operations without financing in building a center team, which can often show costlier. IT outsourcing is the process of sub-contracting elements of internal IT purposes to a third-party. Various Types of IT outsourcing such as Offshore outsourcing, Onshore outsourcing, Multi-sourcing and Co-Sourcing.

- IT Technical Support
- Infrastructure Support
- Quality Assurance Services
- Cloud App Application Development
- IT Helpdesk Support
- Application Support & Application Management
- Software Development Services
- Web Development
- IT Strategy Consulting

Data Analysis Service

● Data Visualization Consulting Services

Data visualization utilizes critical data to business users via in-built visuals. Net Bangla Limited's consultants enable data visualization for customers achieving business goal and comparing the performance of different categories, products etc.

● Analytics Services & Business Intelligence (BI)

Data analytics services help produce valuable insights from data and turn them into a persistent competitive advantage. Business intelligence (BI) services help enable structured data-driven decision-making across the organization. An experienced provider of BI solutions, Net Bangla Limited integrates multi-source data and applies analytics methods to automatically extract insights from the input records.

● Data Mining

Net Bangla Limited carefully sort out the data, including website, text and Database, data to correctly process the information that is not only accurate but also most suitable for your company's requirement. Net Bangla can help you through the data mining process.

- Data cleaning to align data with the industry standards
- Data integration to combine data sets and sources
- Extract relevant information to analyze and evaluate
- Transform and consolidate data to prepare for mining
- Evaluate data and pinpoint patterns
- Create data reports to share information with relevant parties

● Data Processing

Collecting and sorting data can lead people to total confusion but specialized back-office staff can handle this with ease. Leave everything to our Net Bangla Limited 's experts and let them process data.

- Image Processing
- Survey Processing
- Forms Processing
- Claim Processing
- Credits card from process
- Document indexing, conversion, and scanning
- Transaction processing
- Loan Initializing and Processing

● Data Entry

To minimize the time and cost, our skilled data entry team provides huge range of data entry services for the various companies. Fasted Data entry process is required for critical and valuable business operation

- Online Data
- Offline Data
- Image Data Entry
- Documents Managements
- Electronics Document Managements
- Invoice & Billing data Entry
- Product data Entry



Digital Marketing

Digital Marketing can bring a lot of opportunities and growth to businesses. It can lead to exposure and more sales. It's also where business owners can communicate with their customers. Target the right audience/clients at the right time with Digital marketing. Get to know your audience and drive engagement to create brand loyalty. Track and monitor responses to your marketing efforts easily and instantly.

Glimpse of our services

- Creating a sales funnel by targeting their right Niche.
- Digital Messaging –SMS
- Emails Marketing
- Creating Facebook ads.
- Uploading leads to for Conversions.
- SEO Blog
- Ads Running
- Google my Business Setup
- One site and Off-site Page SEO
- Social media Page manages
- Weekly Reporting

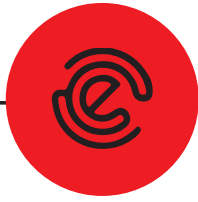
//TECHNOLOGY PARTNERS AND ASSOCIATIONS

	 中国机械进出口 (集团) 有限公司 CHINA NATIONAL MACHINERY IMP. & EXP. CORP.	 华创国晶 HUACHUANG GUOJING
 BASIS Bangladesh Association of Software & Information Services	 BACCO Bangladesh Association of Call Center & Outsourcing	 GoodFirms TOP BPO SERVICES COMPANY goodfirms.co
 Serimag	 AMEYO	 infobip

//HAPPY CLIENTS WITH SERVICES

			
 CEGIS Center for Environmental and Geographic Information Services		 বস্তু ও পাঠি সঞ্চালয়	
	 MIM Group	 Ispahani Islamia Eye Institute and Hospital Bangladesh	 BSCCL Connecting the world
			

Client Testimonials



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Net Bangla Limited is a more cost-effective way to support our business as a Partner than anything we've done before. We have been very pleased with their ethical approach of the team at Net Bangla Limited. Our business has made great progress in all aspects with Net Bangla Limited BPO and its Contact Center services

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Marc Zaragoza
CEO and Co-founder, Essential Outsourcing
Catalonia, Spain



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We always look forward to work with Net Bangla BPO, as they serve our clients like their own. Client support and satisfaction are synonyms for Net Bangla BPO. Their contact center executives manage the process that no client call goes unattended. They have not just only helped us retain our existing customers, but also helped us win new clients.

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Prasad Siriwardena
MD, Sterling BPO Solutions Pvt Ltd
Sri Lanka



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I trust BPO services is an essential tool for Business. Process Outsourcing has become a proven service in these days that you would expect from a professional organization. I am personally happy to recommend Net Bangla Limited as a BPO provider. I would like to appreciate and value the support from the BPO team.

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Mahfuz Chanchal
CEO, On Track Link
Dhaka, Bangladesh

Contact Us

Address of Office:

Level # 02 & 03, House # 07
Road # 11, Block # L, Sector # 03
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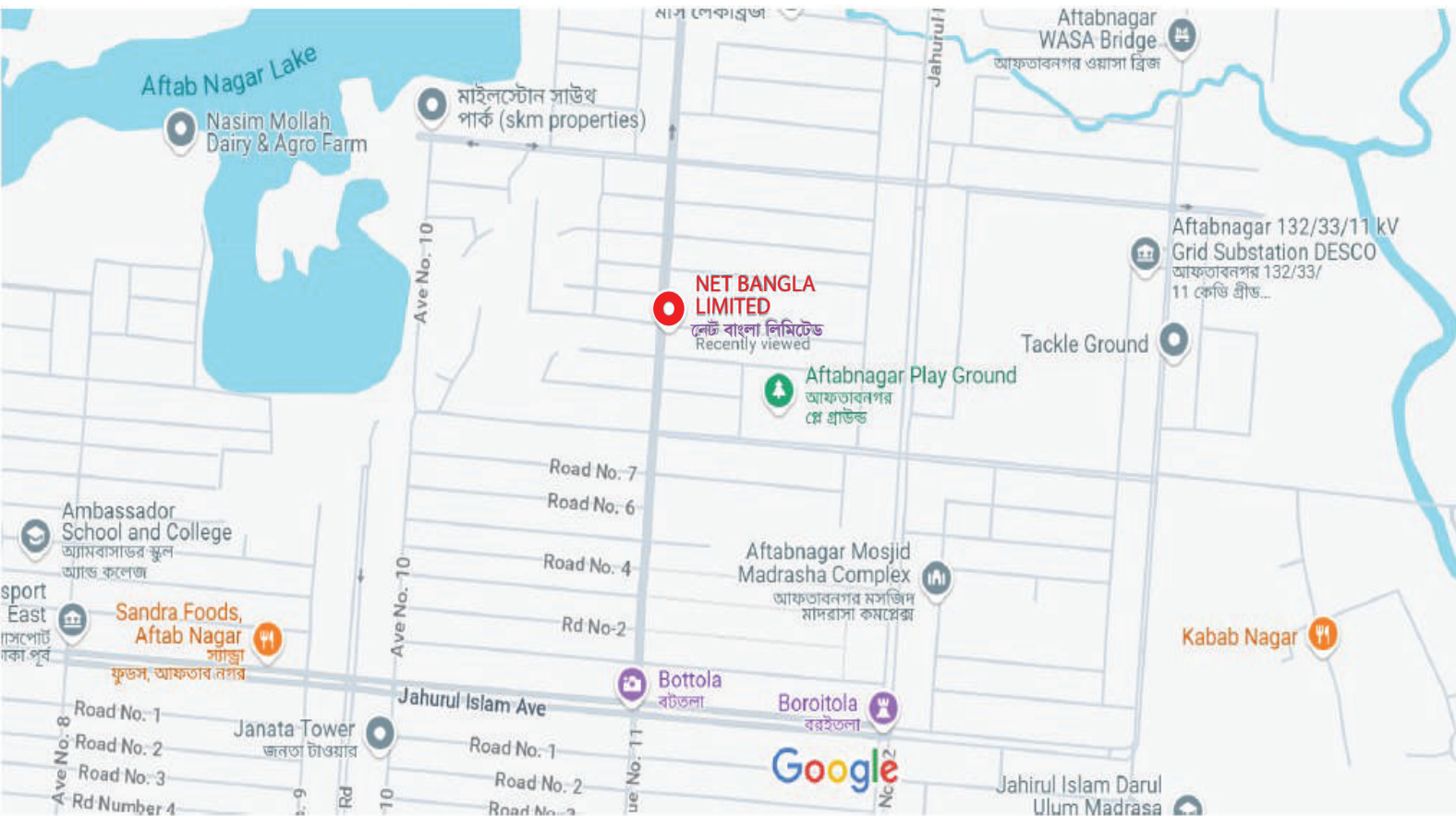
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Find Us



Thank You